



# DEPARTMENT OF HEALTH

## Puerto Rico Medicaid Program

### **Second Important Update 2024-PRMP-HIE-001 Various Events; Amendments #2, #3**

This notification<sup>1</sup> has the purpose of informing interested vendors the following events related to the Health Information Exchange Operations and Technical Services request for proposals:

- a. Responses to participant’s questions have been posted at Puerto Rico Medicaid Program (PRMP) and Puerto Rico Department of Health (PRDoH) websites.
- b. Several RFP attachments have been posted in Microsoft Word format at PRMP and PRDoH websites for vendors to provide responses.
- c. Additional documents of interest for your review have been added to the HIE Procurement Library:
  - PRDoH HIT Assessment Report, dated July 9, 2020
  - Integrations Overview, PRHIE 2023
  - PR HL7 Local Implementation Guide. Ver. 2.2, April,2022
- d. Second Amendment to RFP: Part 2 of Section 4 (Mandatory Requirements and Terms) of Attachment I (Terms and Conditions response) has been amended to read as follows:

~~Prior to vendor submission of its proposal, the~~ **The awarded** vendor must be registered with the “Registro Unico de Proveedores de Servicios Profesionales” RUP from the Puerto Rico general Services administration...


- e. Third Amendment to RFP: SLA-012 (page 21 of SLAs section of the RFP) columns titled *Performance Standard* and *Contract Remedies* are amended to read as follows:

ID	...	...	Performance Standard	Contract Remedies	...
SLA-012	...	...	<b>1. Notify the Commonwealth of planned HIE service Enhancements including a summary of each</b>	<u>1% of the monthly invoice of Maintenance and Operations will be deducted as a penalty fee if any of the performance standards are not met.</u>	...

<sup>1</sup> Issued in accordance with Section 3.8 of the RFP.

ID	...	...	Performance Standard	Contract Remedies	...
			<p><b>enhancement with planned release.</b></p> <p><b>2. Notify the Commonwealth of HIE service Enhancement testing results in the test environment.</b></p> <p><b>3. Provide advanced (to be determined based on the level of impact to users) notice and release note documentation, user guides, and training materials to HIE participants and the Commonwealth.</b></p> <p><b>4. Notify the Commonwealth of any reported incidents with the HIE service enhancements per SLA 004.</b></p> <p><del>The PRMP shall assess up to \$500 for each beneficiary whose information is accessed without authorization and is attributable to a fault of the vendor, according to PRMP policies and procedures. The PRMP shall assess up to \$10,000 for each day that a security breach attributed to the vendor goes unreported to PRMP after discovery of a security breach.</del></p>	<p><del>The PRMP shall assess up to \$500 for each beneficiary whose information is accessed without authorization and is attributable to a Fault of the vendor, according to the PRMP policies and procedures. The PRMP shall assess up to \$10,000 for each day that a security breach attributed to the vendor goes unreported to PRMP after discovery of a security breach.</del></p>	

For questions or comments, please contact Ms. Elizabeth Otero Martínez, Solicitation Coordinator, at [elizabeth.otero@salud.pr.gov](mailto:elizabeth.otero@salud.pr.gov) .

  
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